

RANDOLPH

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WHERE TECHNOLOGY HAPPENS

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June 30, 2006

Noel Carpenter  
Randolph County Assessor  
100 S. Main St.  
Winchester, IN 47394

As you know, Maintenance and Support at WTH Technology, Inc. means far more than just software updates. As part of your annual contract you will always have the latest version of your software and much more. As a WTH client, you have unlimited access via telephone to one of our staff of experts. In most cases these are the same experts who originally built your system. Using our exclusive systems, WTH telephone support specialists are able to resolve most issues quickly and efficiently. Perhaps most importantly, at WTH you'll get a real person each and every time you call.

In addition to our industry leading phone support, our Clients have access to on-site support, ongoing training, pre-contract technical counsel and consulting services and our patent pending data synchronization process which keeps all your computers up-to-date with your latest data changes.

WTH is committed to providing its Clients with the greatest value in the industry. To that end we've worked very hard to improve our products and processes. We've increased efficiencies in our data production methods many times over, while improving quality. We've implemented alternate methods of product support that continue to provide you with quality service while controlling costs. Furthermore, WTH has held the line on Maintenance and Support Contract pricing since 2001.

Due to the increase in the overall cost of doing business, including the rise in transportation costs affecting us all, WTH is forced to institute an increase in our Maintenance and Support costs for all Clients. This increase will appear on your first annual billing occurring after January 1, 2007. Starting next year your Annual Maintenance and Support will be billed at \$5,000 for GIS maintenance.

Thank you in advance for your understanding of this minor increase. WTH is grateful for your past support and we look forward to a long and fruitful relationship. After all, WTH is in the business of creating "Customers for Life."

If you have any questions regarding this notice, please feel free to contact me directly.

Respectfully,

Eric J. Lowry, Chief Service Officer  
WTH Technology, Inc.